



turn to the experts 

Maintenance Classifications

Our Maintenance Plans are broken down into three classifications:

Silver
Gold
Platinum

Please contact our office to ask questions, begin, or learn more about how a Maintenance Plan can benefit you and your family's needs.



Conway Air Conditioning

300 Smith Street
Conway, SC 29526
(843) 248-4111
www.conwayac.com

**Service
Agreement
Maintenance
Plans**

Conway Air Conditioning

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Maintenance Plans

Silver Maintenance Plan:

- *Reminder Service
- *Priority Status
- *No Overtime
- *Pre-Scheduling
- *Monthly Payment Options
- *15% Discount on Parts & Labor
- *Clean or Replace Air Filters
(Filters Supplied by Homeowner-Silver Plan Only)
- *Visually Inspect Components
- *Check Compressor for Proper Amp Draw
- *Inspect and Test Capacitors
- *Inspect Bearings for Wear
- *Inspect Fan Blades & Blower Wheels
- *Inspect Safety Devices for Proper Operation
(Float Switches & Inline Smoke Detectors)
- *Check Duct Work
- *Check Vent Piping (Gas Furnace)
- *Check Heat Exchanger (Gas Furnace)
- *Check Thermostat for Proper Operation
- *Check Heat Pump Defrost Cycle (Heat Pump)
- *Check Auxiliary Heat (Heat Pump)
- *Check Refrigerant Pressures (S/H, S/C)
- *Check and Clean Drain Lines
- *Check Condensate Pump
- *Inspect & Clean Condenser Coil
- *Inspect & Clean Indoor Coil
- *Clean Burners in Place with a Brush (Gas Furnace)
- *Remove Debris From Inside the Outdoor Unit

Gold Maintenance Plan:

- *Reminder Service
- *Priority Status
- *No Overtime
- *Pre-Scheduling
- *Monthly Payment Options
- *15% Discount on Parts & Labor
- *Clean or Replace Air Filters
- *One (1) - 1" Air Filter (Supplied by Conway AC)
- *\$15.00 Off Diagnostic Charge
- *Replace Batteries in CO Detector
(Supplied by Conway AC)
- *Visually Inspect Components
- *Check Compressor for Amp Draw
- *Inspect and Test Capacitors
- *Inspect Safety Devices for Proper Operation
(Float Switches and Inline Smoke Detectors)
- *Inspect Fan Blades & Blower Wheels
- *Inspect Bearings for Wear
- *Check Duct Work
- *Check Vent Piping (Gas Furnace)
- *Check Heat Exchanger (Gas Furnace)
- *Check Thermostat for Proper Operation & Replace
Batteries (Supplied by Conway AC)
- *Check Heat Pump Defrost Cycle (Heat Pump)
- *Check Auxiliary Heat (Heat Pump)
- *Check Refrigerant Pressures (S/H, S/C)
- *Measure Temperature Difference between
Supply & Return
- *Check and Clean Drain Lines
- *Check Condensate Pump
- *Inspect & Clean Condenser Coil
- *Inspect & Clean Indoor Coil
- *Clean Exterior Cabinet of Outdoor Unit
- *Clean Burners in Place with Brush (Gas Furnace)
- *Remove Debris From Inside the Outdoor Unit

Platinum Maintenance Plan:

- *Reminder Service
- *Priority Status
- *No Overtime
- *Pre-Scheduling
- *Monthly Payment Options
- *15% Discount on Parts & Labor
- *Clean or Replace Air Filters
- *One (1) - 1" Air Filter (Supplied by Conway AC)
- *No Diagnostic Charge
- *Replace Batteries in CO Detector (Supplied by Conway AC)
- *Visually Inspect Components
- *Check Compressor for Proper Amp Draw
- *Inspect and Test Capacitors
- *Remove Debris From Inside the Outdoor Unit
- *Check Duct Work
- *Check Vent Piping (Gas Furnace)
- *Check Heat Exchanger (Gas Furnace)
- *Inspect Safety Switches for Proper Operation
(Float Switches & Inline Smoke Detectors)
- *Check Thermostat for Proper Operation & Replace
Batteries (Supplied by Conway AC)
- *Check Heat Pump Defrost Cycle (Heat Pump)
- *Check Auxiliary Heat (Heat Pump)
- *Check Refrigerant Pressures (S/H, S/C)
- *Check and Clean Drain Lines
- *Check Condensate Pump
- *Inspect & Chemically Clean Condenser Coil
- *Inspect & Chemically Clean Between
Double Stacked Condenser Coil
- *Inspect & Chemically Clean Indoor Coil
- *Clean Burners, Pull & Clean with Brush (Gas Furnace)
- *Check Equipment Static Pressure
- *Inspect Fan Blades and Blower Wheels
- *Inspect Bearings for Wear
- *Clean & Wax Outdoor unit
- *Remove Blower Assembly & Clean Blower Wheel
- *Remove Blower Assembly & Clean Blower Motor
- *Measure Temperature Difference Between
Supply and Return